



325 N. Saint Paul Street
Suite 1650
Dallas, Texas 75201

800.659.4035 – Toll Free
800.833.5935 - Fax
status@healthmark-group.com

PATIENT INSTRUCTIONS FOR MEDICAL RECORD REQUESTS

Advanced Orthopedics & Sports Medicine outsources our release of information process to HealthMark Group. To follow up on the status of your medical record request, you may contact HealthMark Group directly at 800-659-4035 or status@healthmark-group.com.

HealthMark Group fulfills all patient requests for personal copies at no charge to the patient. A complimentary copy of your record will be made available through HealthMark Group's website, www.medrelease.com/360. First time users are required to register for an account before accessing the website.

You may also submit a request electronically to HealthMark Group by registering for an account at www.medrelease.com/360. Once logged in, you may select Submit Request from the menu options and enter all required fields to submit an authorization to HealthMark Group directly. HealthMark Group will process your medical record request and provide notification via mail or email once complete. A complimentary copy of your record will be made available for you to download through HealthMark Group's MedRelease 360 website.